

Program Limitations

ACHA does not provide an on-going service to clients; however the length of involvement can vary significantly depending on a client's needs and case plan.

ACHA does not provide direct personal care in relation to activities of daily living such as meal preparation, personal hygiene, house-keeping etc.

The program is funded 0.5 EFT.

Accessing ACHA

Clients are referred to ACHA by the commonwealth government's "My Aged Care" service, which is the entry point to the aged care service system. My Aged Care is responsible for assessing client needs and then referring on to local services as required. My Aged Care can be contacted by clients, carers or other services on:

1800 200 422 Monday to Friday 8am – 8pm, and Saturday 10am – 2pm.

The My Aged Care website is:
www.myagedcare.gov.au

Where there is an urgent need, such as a person experiencing homelessness, it is recommended that support be accessed via the Haven Home Safe intake system. Haven are located at 143A Lime Avenue Mildura, and can be contacted on 50184200. If homelessness support is required outside normal business hours (that is, after 5pm weeknights, and on weekends) please contact 1800 825 955.

Contact Details:

Mallee Accommodation and Support Program

50216500
140 Langtree Avenue, Mildura
Monday to Friday 9am – 5pm
www.masp.org.au

Haven
50184200
143A Lime Avenue, Mildura
Monday to Friday 9am – 5pm
www.haven.org.au

"An Australian Government Initiative"



Mallee Accommodation & Support Program
140 Langtree Avenue Mildura
Telephone 03 5021 6500
Email info@masp.org.au
www.masp.org.au



ASSISTANCE WITH CARE AND
HOUSING FOR THE AGED (ACHA)

About the Program

The Assistance with Care and Housing for the Aged (ACHA) program is aimed at supporting those members of the community who are aged, frail and homeless (or at risk of homelessness) by linking them into community services and assisting them in finding affordable, appropriate long term housing which meets their needs.

The program is funded federally by the Department of Social Services to auspice organizations such as MASP, who as a provider works with state government bodies such as the Office of Housing, and also local community care services which are best able to meet the individual client needs.

For the purposes of program eligibility, frail relates to the need for some level of care as a result of functional decline. This may include assistance with activities of daily living, domestic assistance, personal care, assistance with mobility and / or case management.

Support available through ACHA

As stated, ACHA supports those experiencing some housing related difficulty; whether this is primary homelessness (such as sleeping rough), OR residing in accommodation that:

- * Is temporary in nature and does not offer ongoing stability
- * Places the client at risk
- * Limits access to required care and health services
- * Exacerbates an existing health issue
- * Does not meet their physical needs

This includes clients that are residing in the private rental market.



The aim of the ACHA program is to assist clients with:

- * Accessing interim options where required to address homelessness
- * Applying for long term sustainable housing that is affordable and meets the clients needs
- * Organising services required to maintain independence within the community (such as home help, meals etc.)
- * Gaining specific property requirements necessary to meet the clients needs, such as modifications for wheelchair access etc.
- * Provision of information and advocacy
- * Budgeting
- * Transportation to some appointments, where this is related to the case plan, no other option is suitable/appropriate, and time and vehicle availability permits this
- * Organising additional supports as required